

# WARRANTY

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## WARRANTY AND OBLIGATION

LUMPURE LIGHTING LLC warrants to the first non-dealer purchaser of any of its products that they are to be free from defects in material and workmanship for a period of 3 (three) years from the date of purchase for all indoor products.

LumPure Lighting's Limited Warranty does not apply if:

- The original bill of sale, delivery date, or product number cannot be verified.
- The parts claimed to be defective are not returned for inspection if so requested by Pure lighting.
- The product is not in possession of the original end use purchaser.
- The product was used in Commercial Applications (\*) or 24 hour use, unless otherwise granted by LumPure lighting - Used for purposes for which they are not designed or intended - damaged by abuse, misuse, accident, modifications, alterations, neglect or mishandling - improperly installed, stored, maintained, or operated used in violation of written instructions by LumPure lighting.
- Additionally this warranty does not cover scratches, abrasions, or deterioration due to the use of paints, solvents, chemicals or abrasive cleaning techniques. (\*\*)

The warranties apply only to the original consumer purchaser and only to products used in normal use and service. Normal use means residential non-commercial use.

(\*) For commercial applications, LED components are warranted for 2 (Two) years.

(\*\*) Finish, Care & Cleaning: Initial care for finishes requires only periodic cleaning with a soft cloth, dampened with water. A mild non-abrasive soap may be used along with a soft cloth and water to remove dirt. Particular attention should be paid to avoid abrasive materials and strong cleaning agents as they will quickly destroy protective coatings and subject to rapid oxidation and discoloration.

If a product is found defective Pure Lighting reserves the right to correct the problem.

The following costs, expenses and damages are not covered by the provisions of this limited warranty:

- Labor costs including, but not limited to, such costs as the removal and reinstallation of product
- Shipping and freight expenses required to return product to LumPure lighting.

This warranty is limited to the repair or replacement of the product only and Pure is not responsible for any labor incurred. Use of incorrect installation methods will void the warranty.

If a product is defective all efforts will be made to correct the problem at the first non dealer purchaser's location.

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LumPure's lighting obligation is expressly limited to repair or replacement, without charge, at LumPure's chosen location after prior written return authorization has been granted. LumPure's lighting obligation under this warranty shall not extend beyond the distributor's initial purchase price of the product and accordingly any consequential damages or labor costs arising out of a defect are expressly excluded.

If you experience a problem with your LumPure lighting product, please contact your place of purchase to submit your warranty request. LumPure's lighting product warranty applies only to purchases from LumPure's lighting authorized distributors. All warranty claims must be filed through the distributor from which the item or items were originally purchased.

## DISCLAIMER OF IMPLIED WARRANTY

IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. LumPure Lighting AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.